

OrCam User Guide

MyEye and MyReader

Version 8
June 2017



ORCAM®

SEE FOR YOURSELF™

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This User Guide is also available for online viewing and download in PDF and audio formats at: www.orcam.com/userguide

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About the OrCam Device

In addition to this overview of the features and functions of the OrCam device, we recommend that you also view the tutorial videos at: www.orcham.com/tutorials

OrCam Components

To help orient you with the OrCam device, the top of the device is the side with the full OrCam logo including the word ORCAM.

The OrCam Device consists of two main parts, The Head Unit and the Base Unit.



Head Unit

The Head Unit features a camera, an earpiece, a microphone, and a cord that connects to the OrCam Base Unit. When you first receive the OrCam delivery box, and prior to initial use, you need to assemble the camera mount and connect it to your eyeglasses frame .



Base Unit

The Base Unit contains sophisticated artificial intelligence computer technology to enable the OrCam device to read text, recognize faces, identify products for you, and more.



OrCam Buttons

The OrCam Base Unit has three buttons: Power, Volume, and Trigger.

Power Button is a small, square shaped, recessed, blue button (yellow for OrCam MyReader) on the right side of the Base Unit nearest to the socket for the Head Unit cable. This button has four functions: Power On, Suspending, Waking Up, and Power Off.

Volume Button is the long blue button (yellow for OrCam MyReader), on the same side as the Power button. It has three functions: to change the volume; to scroll up and down in Reading Navigation and in the Settings menu; and to wake the device from Suspend. To change the volume, press the button on either side.

The protruding circle is the Volume Up button, whereas the indented circle is the Volume Down button. You will hear the message “volume up” up to “volume max” or “volume down” down to “volume minimum”. There are ten volume levels available.

Location of Power and Volume Buttons and LED Indicator



Trigger Button is the blue button (yellow for OrCam MyReader) on the opposite side of the Volume button, on the same side as the rubber flap. It has three functions:

1. **Activating the Camera:** A short press activates the camera and initiates reading text or recognizing faces, products, banknotes or colors.
2. **Controlling Reading Rate Speed:** While reading, press and hold the Trigger button and simultaneously press the Volume Up or Down button to adjust the Reading Rate speed (words per minute). The Reading Rate can be set between 100 words per minute (very slow) to 300 words per minute (very fast).
3. **Learning Mode:** Press the trigger button for two seconds to activate Learning Mode. You will hear the learning mode messages for Face or Product Learning.

Charging and Micro USB Connectors and Trigger button



LED Indicator and Charging Ports

LED Indicator is near the volume button. The light may be steady or may blink. When the light is flashing red, it indicates that the OrCam device is charging. When the light is green, it indicates that the OrCam device is powered on. When there is no light, it indicates that the OrCam device is suspended or powered off.

Charging Ports are on the same side as the Trigger button. There are two ports beneath the protective rubber flap. The circular one is the port for the charger and the other is the mini-USB port, which can be used to charge the OrCam device.

Audio Out and Connector Cord

Audio Out

You may want to connect the OrCam earphones or speakers to the Head Unit. Pull out the back side of the Head Unit where the speaker is located. This will reveal an audio out socket. The OrCam device will automatically detect when earphones or an external speaker are connected.

Note: make sure to remember to place the detachable earpiece in a safe place out of reach of small children and easy for you to find.



Base Unit to Head Unit Connector Cord

The Base Unit is connected to the Head Unit via a cord that plugs into a fitted connection at the end of the Base Unit. Please do not attempt to disconnect the Head Unit from the Base Unit unless specifically directed to do so by an OrCam representative, as this may harm the device. If instructed to do so, press and hold the Head Unit Connector Release Button located beside the Head Unit Connector on the Base Unit, and gently remove or insert the connector out of or into the socket.

🕒 Assembling the OrCam Device

This chapter explains how you connect the Head Unit of the device to your glasses. You can leave the Head Unit attached to your glasses so that it is always ready for use.

Box Contents

Head Unit

Head Unit with camera and earpiece (earpiece can be detached)



Base Unit

Base Unit with three blue buttons (yellow for OrCam MyReader)



OrCam carrying pouch with accessories

Containing: Charger (including travel adaptor plugs), glasses frame with a mount attached, glasses mount and mount kit, lens cleaning cloth, belt clip, earphones.

User Guide

This Guide and a refrigerator magnet with contact details of OrCam User Support.

Attaching the Head Unit Mount

A small mount with magnets will be attached to the arm of your glasses frame. The Head Unit can be attached or removed from the mount as needed. In the delivery box, there are three plastic mounts. You can choose to attach the mount to either the right or left arm of your glasses frame. You can also attach the mount to more than one pair of glasses, such as your regular reading glasses or sunglasses.

For assembling the mount, it is recommended to select thicker frames. Very thin frames, such as wire-frames, may cause the mount to come loose and will not be able to support the weight of the device. In case the mount comes off of the glasses frame you can replace it with a spare mount.

Attaching the Mount to Eyeglasses

Clear a work surface and put together these items for the mount assembly:

1. Your glasses frame
2. Your OrCam device - preferably powered off
3. The plastic mount
4. Pair of small scissors or cutter (as provided in the delivery box))

Step by Step Assembly of the plastic mount: on right arm of glasses frame:

1. Remove the tab from the back side of the mount
2. Attach the Head Unit onto the mount.
3. Ensure the two straps are facing upwards (down if you choose to assemble on the left side).
4. Hold your glasses frame the right way up - lenses are facing away from you.
5. Position the mount correctly on the arm of your glasses as follows: Align the front end of the Head Unit camera with the front end of your glasses frame.
6. Ensure the Head Unit is parallel to the glasses frame's arm and that the camera is facing forward.
7. Press the mount onto the arm of the glasses frame.

8. Carefully detach the Head Unit from the mount.
9. Carefully cut the top of the straps along the indicated marking.
10. Pull each strap around the inner side of arm and through the hole on the bottom side of the mount.
11. Pull them tightly, so that the mount is secured.
12. When straps are pulled all the way through, carefully cut off the remains close to the mount to prevented possibility of scratches and to ensure it looks aesthetic.

The mount is now attached to the glasses frame and can be left there permanently. The glasses frame can be folded with the mount in place.

Note: If you prefer to attach the Head Unit on to the left arm of the glasses frame, you will need to have the mount straps facing down during the assembly process. This will ensure the magnets are properly aligned with those on the head unit.

Attaching the Head Unit to the Mount

The Head Unit is designed to be connected to or disconnected from the mount as often as you require. The connection between them is made through a pair of magnets on both parts.

1. Attach the Head Unit onto the mount.
2. Verify the camera points straight forward relative to the arm of the glasses frame.
3. Put on your glasses.
4. Verify that the camera is aligned with the line of sight of your glasses.
5. Extend your arm straight forward in front of your face. Point your finger upwards. If you hear a high-pitched double-beep, the device is placed correctly.

Note: If the device's camera is angled too high or too low, the OrCam camera may not be accurately triggered, or may not perform properly.

Carrying the Base Unit

The Base Unit can be clipped to your belt or placed in a pocket, pouch or other carrying bag.

1. We recommend that the cord be underneath your clothing so it does not catch on things in your environment (tuck the cord behind your ear where it comes off the Head Unit).
2. Ensure that you can move freely and that there is no tension on the cord between the Base and Head Units.



Cleaning the OrCam Device

Base Unit

Clean the Base Unit immediately if it comes in contact with anything that may be sticky or cause stains. Remember to turn the device off before you begin. Clean the device only with a damp cloth; do not submerge the device in water or pour water onto it. Avoid getting moisture in any of its openings.

Head Unit

Clean only if you feel it is dirty or if you have noticed a decrease in performance. Never touch the camera lens with your finger or any item that might transfer oil onto the glass. Clean the lens only with the supplied microfiber cloth and eyeglass cleaning fluid. Do not use any abrasive materials.



👁 Getting Started

Initial Charging of the OrCam Device

Before you begin using the OrCam device, you must initially charge it for a period of eight hours. An OrCam charger is included in the OrCam box.

To charge the OrCam device:

1. Attach the OrCam charger to the power socket under the rubber flap on the OrCam Base Unit.
2. Plug the charger into an electric socket.

If this is the first time you are charging the device, you should charge the battery in the Base Unit for at least eight hours. After this initial charge, the battery requires at least four hours of charging time, if it has been completely depleted.

A fully charged battery should work for up to four hours of constant use and can remain in Suspend mode for as long as twenty-four hours.

Each time the device is connected or disconnected from charging, it vibrates. This is to ensure that you are aware that the device has been connected or disconnected. When the device is activated from Suspend mode, it informs you how much battery power remains.



Turning the OrCam Device On or Off and Suspending

Before you turn the OrCam device on or off it is recommended that you wear your OrCam device so that you hear the system messages.

To turn your OrCam device on or off:

1. To turn the device on, press the POWER button on the Base Unit. The device vibrates. During the first minute of powering on, you should hear continuous beeping sounds. After approximately one minute you will hear, “OrCam Version 8 is ready. Battery is [this many] percent charged.”
2. If you did not hear the phrase, “OrCam is ready,” or you are not sure that the unit is on, press one of the volume buttons (UP or DOWN). If the device is on, you will hear a response to your action.
3. To turn the device off, press the Power button once. You will hear the message “Suspending. Press again to shut down.” Press the power button a second time. You will hear, “Shutting down, please wait.” Right before the unit shuts down completely, the device says, “Power off. Bye Bye.”

To enter or exit Suspend mode:

1. To enter Suspend mode, press the POWER button once. The device announces “Suspending. Press again to shut down”, then announces “Suspending” and automatically goes into Suspend Mode.
2. To exit Suspend mode press the TRIGGER or VOLUME button on the base Unit or gently tap the center of the bottom of the Head Unit where the small OrCam logo is situated. You will hear, “Waking up. Battery is [this many] percent charged.”

Automatic Suspend and Power Off: To conserve battery power, the OrCam device has an automatic suspend feature. If you do not trigger the device in some way, the device automatically goes into Suspend mode after three minutes of inactivity. When the OrCam device is not used for about three hours, it shuts itself off. This reduces the chance of unnecessarily depleting the battery.

👁 Reading and Recognizing with OrCam

The OrCam device reads to you when you point at a text or press the Trigger button. The OrCam MyEye device can also recognize faces and products. It can recognize all entered faces and products as well as pre-loaded products, such as banknotes. The OrCam MyEye device continuously searches for faces. Each time a face is recognized, the device announces the name of the person or informs you how many people are in front of you. (Face Learning and Product Recognition are only available in the OrCam MyEye device).

Triggering the Camera

The OrCam device knows when you want it to read or recognize by trigger actions you perform. There are three ways to activate the OrCam device in order to begin reading or recognizing:

1. Point with your finger.
2. Press the Trigger button on the Base Unit.
3. Tap the center of the Base Unit (disabled by default).

Detecting Your Finger

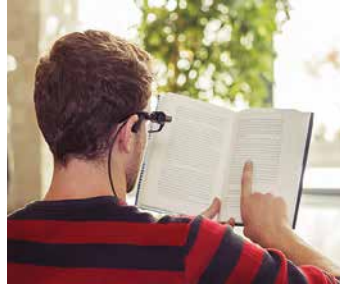
Pointing is the preferred gesture for showing the OrCam device. When the camera sees your finger, it knows you want it to read or recognize something in front of you. If you are right handed, use the index finger of your right hand. If you are left handed, use the index finger of your left hand.

For the camera to recognize your finger, hold your finger vertically, so that the tip of your finger is pointing up.

Extend your arm outward so that the tip of your finger remains at eye level. Because the camera is located at eye level, it must detect your finger in order to understand what you want it to recognize.

When the camera detects your finger, you will hear a double-beep. A high-pitched beep indicates you are pointing at the center of the camera's view frame. The

beep becomes gradually lower-pitched as you approach the margins of the frame. Pointing while walking or in front of rapidly moving items is not advised. Once you hear the beep, immediately remove your finger from the frame so that the camera can take a picture of what it sees (without your finger getting in the way). It works best to remove your finger by moving your arm downwards out of the frame.



If you don't hear a high-pitched double-beep, try to move your head slightly up or down, left or right, remove your finger, and try again.

When three consecutive gestures are made in the outer-most boundary, a warning is given to move your finger in the direction of the center of the frame. Keep your head steady and in the same position during the removal of your finger.

The camera shutter sound indicates that your finger has left the frame, and a picture has been taken. If you do not hear a camera shutter sound within two seconds, the camera did not detect that you removed your finger, and you should try again.

Beginning to Read or Recognize

When you hold an item, such as a book or newspaper, you don't have to touch the item while pointing to it for the OrCam device to work, but many people find it easier to actually touch the item. Make sure you do not move the items.

After the camera shutter sound, the OrCam device immediately begins to read the text, or in the case of a pre-entered face or product, it tells you who or what it sees.

If more than one face is in view, the OrCam device will announce only the primary face in the frame. If there is text in the same frame as a recognized face, the OrCam device will say the name of the person and then read the text. If a face is detected, but not recognized, then reading will begin after the appropriate face recognition announcement.

Changing the Reading Speed

It is possible to adjust the reading rate, or speed, of the OrCam device readback. To change the reading speed while reading, press and hold the Trigger button as you simultaneously press the Volume Up or Down button. You will hear the device reading speed increase or decrease appropriately. When other settings, such as Reading Navigation Mode, are enabled this method may be disabled.

Read-back speed can be set between ten available speeds, which enable a rate of 100 (slow) to 300 (fast) words per minute.

Reading speed can also be adjusted using the Audio Settings menu.

Reading with OrCam

1. Make sure that OrCam is powered on and awake (not in Suspend mode).
2. Prepare what you want to be read. If you are reading a book, newspaper or other document, turn to the page you wish to read and place the text at a distance of about half an arm's length, which is about 12 inches (30 cm) from your face. Make sure your fingers are not covering any of the text.
3. Direct your gaze towards the middle of the page and point to the upper part of the page or area where you wish OrCam to begin reading. The OrCam device reads the entire page, beginning from where you pointed to and downwards, and when finished reading, it makes a chime sound. Once reading has begun, you can lower the text; the device continues to read to the end of the section from its memory. Note that reading begins from just above your fingertip downwards.

If you would like to stop the reading before OrCam has finished, you can either press the Trigger button, point at an area without text, or use the Stop Gesture. To activate the Stop Gesture command, extend your hand from your face forward making sure that the back of your hand is facing you and all fingers are fully spread and extended upwards so it covers the text you are reading.

Note: The Stop Gesture feature is disabled by default. It can be adjusted in the "Gesture Settings" sub-menu in the Audio Settings Menu.

Automatic Page Recognition

This feature enables “hands free” reading of a printed page without pointing or pressing the Trigger button. Hold the page for a few seconds in front of your face at a distance of about half an arm’s length, which is about 12 inches (30 cm), the camera will automatically detect it and the OrCam device will begin to read it to you. For optimal use, make sure at least 3 edges of the page are in the camera’s view frame.

Touch Reading Mode

The OrCam device enters “Touch Reading Mode” when pointing and keeping your finger in one place for three seconds.

1. Reading begins approximately three lines above where the pointing finger is detected, always from the beginning of the line. When no text is identified, “Can’t read text is announced.
2. Moving your finger within the camera’s view frame (between three and ten percent of the page) results in text being read continuously. When your finger travels more than ten percent of the view frame, the device restarts “Touch Reading Mode” – i.e., it stops current reading and starts in the new location if text is available. A low-pitched beep indicates that the finger movement has been detected. A double beep sound begins the reading of a new section. If there is no text in the area selected, the device will announce “Blank area.”
3. When your finger exits the camera view frame entirely, the device will continue reading until the end of that section.
4. Touch Reading Mode can be enabled/disabled within the Audio Setting menu.

Reading with the Trigger Button

When using the Trigger button to read text, the OrCam device attempts to read all of the text it recognizes in the document. It then identifies sections of text or paragraphs as text blocks. This term is used interchangeably to describe any type of text, such as a title, paragraph, column, section, and more. As it moves through the document, it announces “Reading first text block” and “Reading next text block” to assist with navigation of the document.

Resuming Reading

When the OrCam device reaches the end of a section, you will hear a chime sound to signal that it has finished. In some situations, the OrCam device tries to resume reading from where it left off if it identifies that the continuation of the section was cut off by the limits of the camera view frame. For example, if in a given reading all of the text in the view frame was read, the same section was pointed at again, and the OrCam device identifies new text below the original section, it announces “Resuming from” and continues reading from where it left off.

This also occurs when it identifies additional text at the bottom of the view frame that it cannot see. When it reaches the end of the page or section, it announces: “There may be more text below. Please raise the text and point again.” In this case, you can point to the lower part of the page, and the OrCam device will begin reading from the beginning of the last paragraph.

Reading Navigation

Reading Navigation allows you to skip forward, backward, or pause while reading text. Pressing the Trigger button will stop the reading. When enabled, pressing both Volume buttons at the same time will enter a pause state and a beep will sound intermittently while paused. Pressing both Volume buttons again will continue the reading from where you left off. The length of the pause time can be personalized.

When Reading Navigation is enabled and while the device is reading, pressing the Trigger button and simultaneously pressing the Volume Up button will skip to the next punctuation mark (period, comma, question mark, etc.) or simultaneously pressing the Volume Down button will skip to the previous punctuation mark.

Note: Reading Navigation is disabled by default. It can be adjusted in the “Reading Settings” sub-menu in the Audio Settings Menu.

Multi-Language Reading

This feature enables you to read printed text in the languages available in your locality and device. Make sure to choose the reading language which you require by enabling or disabling it in the Reading Settings Menu. Note that the audio messages remain in the original language of the device. This means that if you have an English-speaking device and you choose, for example, Spanish, you will need to enable Spanish in the Reading Setup Menu; however, you will still hear audio messages in English.

Changing the Reading Speed

It is possible to adjust the reading rate, or speed, of the OrCam device readback. To change the reading speed while reading, press and hold the Trigger button as you simultaneously press the Volume Up or Down button. You will hear the device reading speed increase or decrease appropriately. When other settings, such as Reading Navigation Mode, are enabled this method may be disabled.

Read-back speed can be set between ten available speeds, which enable a rate of 100 (slow) to 300 (fast) words per minute.

Reading speed can also be adjusted using the Audio Settings menu.

Recognizing Text, Faces and Products

After the camera shutter sound, the OrCam device immediately begins to read the text, or in the case of a pre-entered face or product, it tells you who or what it sees.

If more than one face is in view, the OrCam device will announce only the primary face in the frame. If there is text in the same frame as a recognized face, the OrCam device will say the name of the person and then read the text. If a face is detected, but not recognized, then reading will begin after the appropriate face recognition announcement.

When you hold an item, such as a book or newspaper, you don't have to touch the item while pointing to it for the OrCam device to work, but many people find it easier to actually touch the item. Make sure you do not move the items.

If the OrCam device does not recognize what it sees, it lets you know by making a chime sound. If you hear a chime, try again, and make sure that you are pointing at the text or a pre-entered product.

Messages Relating to Reading

If the OrCam device is having trouble reading, you may hear one of the following messages:

There may be more text out of view above/below/on the left/on the right. To read it, turn/tilt your head a bit to the left/right/above/below (or lower/raise the text) and try again.

This means that the viewed section of text is not visible by the camera, either above or below the frame, or on the right or left side of the frame. The OrCam device cannot read the complete section. Adjust the angle of your head and/or move the position of the text and try again.

Text may be too close. Some of the text may be cut-off.

Text is cut off by margins of frame (both left and right).

Skipped one line / [this many] lines of unreadable text.

Text was identified but was not readable - skipping a single line / several lines of unreadable text. Try to read that section again.

Repeating from the beginning.

Is announced when pointing to the same section of text after reading it once through completely.

The text seems upside-down. To read it, rotate the page and try again.

Page is recognized as text that is being held upside down.

👁️ Face Recognition and Learning

You can personalize your OrCam MyEye device by teaching it to recognize faces. This can assist you when you need to identify people such as friends, family and co-workers. These features are not available on the OrCam MyReader.

The Face Recognition feature will, by default, also provide you with useful information about unrecognized persons who stand in front of you. While in Fully Automatic Face Recognition mode, the device will automatically announce either learned person's name or unfamiliar persons by announcing, "There is a child or a young man/woman or a man/woman in front of you." This will also occur when pressing the Trigger button. You can personalize this feature in the Face Recognition Set-Up Menu.

Note: If a face is not recognized repeatedly, it is possible that the conditions are different than what they were when the face was learned. Performing Face Learning of the same person under these new conditions would allow the device to better recognize the face in the future. For example, if a person puts on sunglasses, performing new face-learning would allow the device to recognize this person with sunglasses, too.

Face Learning

To enter Face Learning Mode, press and hold the Trigger button for about two seconds. When the OrCam device identifies that you are looking at a face, a long press on the Trigger button will enter a brief learning sequence. Please position yourself approximately three feet (one meter) in front of the person you wish to learn. Both of you should not move for a few seconds, and you should hold your head steady. It is better to make sure you learn people in a well-lit area with a neutral background and avoid facing a light source directly.



Face Learning Mode Messages

In the Face Learning mode, you will hear some of the following messages:

Please name the person in front of you after the beep.

Record person's name after the beep. Speak clearly and loudly for best results.

Press button to confirm adding person, or press volume button to record again.

Press the Trigger button to confirm the recording and adding of the person or re-record the person's name by pressing the volume button.

Person learned.

OrCam has completed the face learning process and the face has been successfully added.

Face learning not successful, [Person is too close/far/not centered/not facing you,] it is best to stand in front of a person from three feet away.

The face is not positioned correctly in front of you, adjust the angle or distance between you and the person and ensure the person is facing you and looking toward you.

Cancelling learning.

Button was not pressed to confirm adding a new face.

Too many faces detected. Cancelling learning.

More than one face is in the camera's view frame. To teach a new face, position yourself so that the camera can only see one face at a time.

Not enough light for learning.

The current lighting in the room is not sufficient to allow the OrCam device to learn a new face. Please try again in an area with brighter lighting.

👁️ Products, Banknotes and Colors

Product Learning and Identification

You can enter everyday products you use into the OrCam device's memory. Point or press the trigger button to identify pre-entered products.

To enter a new product, hold the product you wish to learn and press and hold the Trigger button for about two seconds. When the OrCam device identifies that you are looking at a product, you will hear the announcement:

“Start new product learning. Please point at the product three times at different positions.”

Point at the center of the product three times, slightly moving the product each time against its background such as first at arm's length, then point again holding it closer to you, and then once against a different background. Typically, this is done by pivoting your hand or body to the left or right. Make sure that each time you point per side of the product you hear the double-beep and the camera shutter sound. For any product, it is possible, but not required, to teach up to 4 sides.

Note: The Product Recognition feature is designed to recognize products with unique textures, usually found on labels and packaging. You will receive the best results with products that are between the size of a playing card and the size of a cereal box. The OrCam device might find it difficult to recognize objects with few distinct features, such as a wallet or fruits.

Barcode Identification

You can identify a product by holding the barcode directly in front of the OrCam device camera or by pointing to the barcode on the item's packaging. It is best to hold the product at a distance of approximately 12 inches or 30 centimeters. Information about the product is announced. This information is provided by a pre-loaded database of thousands of consumer products. If the barcode is not



available in the pre-loaded database, the OrCam device will announce “unfamiliar barcode”.

Note: Barcode identification is automatically enabled by default. It can be activated manually or disabled in the Product Recognition Settings menu. This feature is still not yet fully operational in all localities and barcodes in memory may be limited in number.

Banknotes Identification

You can identify a banknote by looking at it for a few seconds, pointing at it, or by pressing the Trigger button. Hold the banknote in front of you at a distance of about half an arm’s length, which is about 12 inches (30-40 cm). You can ensure correct amount by pointing twice. This feature is enabled by default. In some localities, you will be able to choose between currencies. To set between currencies or to disable this feature go to in the Products Recognitions Settings sub-menu.



Color Detection

This feature enables you to recognize colors of surfaces and clothing. Point at a colored surface for a few seconds. Make sure that your fingertip is facing it. With clothing, hold it up towards you or place them on a table and then point to it.

Note: Ensure proper lighting conditions, and a distance of approximately 15 inches (40 cm) (roughly a little more than half an arm’s length). This feature is enabled by default. It can be disabled in the Product Settings sub-menu.



Product Learning Mode Messages

In the Product Learning mode, you will hear some of the following messages:

Let's try again. Please point at the center of product three times. For example, hold once at arm's length, once closer, and then once against a different background.

The OrCam device has successfully started learning a new product. Move and/or slightly rotate the product to change the background and point again. The OrCam device takes up to three pictures per side.

No product detected. Cancelling product learning.

The OrCam device was not successful in learning the new product and has terminated product learning. Make sure that each time you point you hear the double-beep and the camera shutter sound.

Did not learn this side.

The OrCam device did not recognize the additional side of the product. If no additional product sides are needed, proceed in recording the product name.

Done with this side. You may point three times at another side of the product or stop now.

The OrCam device has successfully learned one side of the new product. To continue with an additional side, turn the product and point again. To complete the process, remove the product from view.

OrCam System Messages

Following is a list of some of the OrCam system messages that you are likely to hear during normal operation.

OrCam Version 8 is ready. Battery is [this many] percent charged.

Initial greeting. OrCam is now ready to begin operation.

Suspending. Press again to shut down.

Press the power button again if you wish to power off the OrCam device entirely, or wait for it to enter Suspend Mode.

Shutting down, please wait.

OrCam has begun the shutting down process.

Power off. Bye bye.

Shut down process is complete. Device is now off.

Suspended.

Going into a power saving mode. This occurs automatically after 3 minutes of inactivity. Press the Trigger button to resume operation.

Waking up. Battery is [this many] percent charged.

Greeting when device first begins active operation after waking up from suspend mode.

Please Wait.

OrCam is currently processing its next action. Please wait.

Warning! Battery is running low.

The battery is extremely low and if you do not charge it soon, the device will automatically shut down.

Battery is too low. Shutting down, please wait.

The battery is too low to enable operation. You must charge the battery and then

restart the device.

Charger connected/disconnected.

The charger is connected/disconnected and OrCam is currently charging/no longer charging.

No activity. Shutting down.

This occurs automatically after 3 hours of inactivity in suspend mode. You will need to power the device on when you want to use it again.

OrCam needs to cool down before you can use it; shutting down, please wait.

The temperature of the OrCam device is too high. Please allow it to rest for a few minutes and resume normal operation. If the problem persists, contact support.

Low light.

You may receive this message in poor lighting conditions.

🗨 Configuration and Personalization

This section details the settings of the OrCam device that can be changed to fit the personal preferences of the user. These settings include the reading speed (rate), voice, gestures, outputs, automated face recognition, tap, touch reading, and more.

Audio Settings Menu

The Audio Settings Menu provides access to the OrCam device's settings by listening to a menu of options and selecting the setting you desire to change.

To enter the Audio Settings Menu:

1. Press the Trigger button and the Volume button simultaneously for two seconds and then release. The device will announce: "To enter the setup menu press the Trigger button, press either Volume button to cancel". Press the Trigger button.
2. Once you have entered the Audio Settings Menu, you will hear: "Main menu. To set reading rate press Trigger, to change other settings press the Volume buttons".
3. Press the Volume Up (protruding circle) or Volume Down (indented circle) buttons to move through the available settings categories. The device will announce the current setting category Press the Trigger button to select the desired category.
4. When entering a category, the device will announce the current setting of this category. Follow the various instructions.
5. Once you have made a selection, the device will announce "[This category] set/changed to [the new setting]".
6. Some options require the device to enter Suspend Mode or to Restart in order to take effect.
7. Pressing the Trigger button and the Volume simultaneously will return you to the main menu, and from the main menu exit the Audio Settings Menu.

Note: If at any stage no button is pressed for a period of six seconds, the device will repeat the last announcement three times, then exit the Audio Settings Menu.

Audio Settings Menu Options

In the setup menu, you can customize the following for your OrCam use:

1. **Reading Rate**
2. **Change Volume**
3. **Reading Language**
4. **Reading Settings**
 - 4.1. Touch Reading
 - 4.2. Date Format
 - 4.3. Automatic Page Recognition
 - 4.4. Automatic Page Recognition Time
 - 4.5. Reading Navigation
 - 4.6. Reading Navigation Pause Time
 - 4.7. Reading Navigation Control Buttons
5. **Gesture Settings**
 - 5.1. Stop Gesture
 - 5.2. Watch Gesture*
 - 5.3. Gesture Sensitivity Level
6. **Face Settings Menu***
 - 6.1. Face Recognition Settings
 - 6.2. Face Repetition Time
 - 6.3. Review Stored Faces
 - 6.4. Delete All Faces
 - 6.5. Face Recognition Sensitivity Level

7. **Products, Barcodes, Bank Notes and Colors Recognition Settings***

- 7.1. Review Stored Products
- 7.2. Delete All Products
- 7.3. Product Recognition
- 7.4. Barcode Recognition Settings
- 7.5. Banknotes Recognition Settings
- 7.6. Banknotes Currency Settings
- 7.7. Color Recognition

8. **General Settings Menu**

- 8.1. Change Voice
- 8.2. Set Time
- 8.3. Auto Suspend Time
- 8.4. Reset All User Settings to Default
- 8.5. Camera Light Compatibility
- 8.6. Tap Functionality
- 8.7. Light Conditions Notifications
- 8.8. OrCam Contact Information
- 8.9. Device Serial ID
- 8.10. Software Version Info

9. **Exit**

*[Items marked with an asterisk are] not available in OrCam MyReader.

OrCam Please Commands

The OrCam Please commands provide an alternative method to set some of the OrCam device settings by pointing at the “OrCam Please” phrases that appear in this guide and on the OrCam website. When the command has been identified successfully, the device will play a distinct tone.

Note: When pointing to “OrCam Please” commands, the device may not read the command, but rather perform the command. The relevant confirmation message will be played.

Any of the “OrCam Please” phrases can be printed individually or read from a computer or smartphone screen – it is not required that you read them from this User Guide. The text should be printed or displayed alone, without surrounding text. Make sure to use capital letters in the beginning of each word and type the word OrCam with capital C as well. The commands are provided below for your convenience.

All available commands can be found on the OrCam website. Log in to the User Area using your email address and password, then visit: <http://www.orcam.com/personalization/>

Tell Time and Setting the Internal Clock

The OrCam device can announce the current time and date. To activate the announcement, raise your hand upward with your fist closed and the back of your hand facing you, as if looking at your watch. The OrCam device will announce the current time. If you keep your hand in place for more than 2 seconds, the OrCam device will announce the current time, day of the week and the date.

Note: This feature is enabled by default. It can be adjusted in the “Gesture Settings” sub-menu in the Audio Settings Menu.

To set the internal clock, please visit the User Area on the OrCam website or visit: www.orcam.com/timeset. Read the “OrCam Please Set Time” command on the screen.

🕒 Instructions for Software Update using an SD Card

As new versions of OrCam software become available, you may receive a software update kit. Follow this the step-by-step procedure for updating your OrCam device to the latest software version.

Preparation: Check Battery Level and Power off the Device

1. Verify that the OrCam device is at least 50 percent charged. Connect the charger and allow charging time if necessary.
2. Disconnect the device from the power supply or USB.
3. Power off the device. This is done by pressing the power button twice. After a few seconds, the device will say “Power off, bye bye.”

Note: To confirm that the device is powered off, make sure the LED light is not lit and press the Trigger and Volume buttons to make sure the device is unresponsive.

Remove the Old SD Memory Card

Before you can insert the new SD card you received from OrCam, you must first remove the SD card currently in the device.

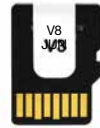
1. Open the rear cover of the device by pushing a paper clip (or something similar) into the notched opening. Pry the cover open and remove.
Note: The rear cover is on the side of the Base Unit that does not have the Base-to-Head Unit cable attached to it. Make sure the Base Unit is removed from the belt-clip.
2. Push in and release the small SD card. It will pop out of the slot about 1/8th (one-eighth) of an inch.
3. Remove the SD card and put it aside.

Install a New SD Memory Card

1. Before inserting the new SD card, you should review the label on the SD card to confirm that you are in fact using the most up-to-date version.
2. Locate the SD slot on the open panel of the OrCam device.
3. Hold the new SD card so that the smoother side of the SD card is closer to the center of the OrCam Base Unit and the side with the golden connector grooves is closer to the edge of the Base Unit opposite the row of golden prongs.

Note: It is very important that the SD card is oriented correctly.

4. Push the new SD card into the OrCam slot gently. You should feel it lock in place.
5. Close the rear cover of the Base Unit.



Update the OrCam software

The update process is initiated automatically by plugging the power charging cable into the OrCam device with the new SD card inside. The power charging cable needs to remain connected throughout the update process.

1. Wear your glasses with the Head Unit attached so that you can hear the OrCam messages.
2. Connect the power cord to the device. The Base Unit will vibrate and the LED light will initially turn red. About 20 seconds later, the LED will turn green.
3. About a minute after the device powers on, it announces: “OrCam Software update will now begin. Please keep charger plugged-in until update completes. Remaining time for update preparation [this many] minutes.”

You may hear a steady beeping sound indicating the software update is in progress.

Note: During the update process, which may take up to 20 minutes, the LED blinks red and green. As it is updating, the device may announce the estimated time remaining.

4. Once the update is completed, the device announces: “Congratulations for upgrading to Version 8 of OrCam MyEye, which adds more functionality to your device. I can now recognize barcodes when you hold them in front of me, or when you point at them. When holding your finger over a blank area, I will tell you it’s color. Reading and recognizing banknotes can now be done faster, you just need to hold them in front of me. I can tell the age and gender of people which I don’t recognize. All the previous features have been improved as well.”
5. Press the Trigger button and then the OrCam device will announce “System will restart now, please wait” and will restart itself and repeat the welcome message detailed above. Your device is now ready to use.

Verify that the update is complete

1. If you wish, you can verify that the OrCam device has been updated. Turn the OrCam device off and then on again as you normally would.
2. Listen to the startup message to verify the current version of the OrCam software: “OrCam Version 8 is ready. Battery is [this many] percent charged.”

Troubleshooting

For any questions or concerns regarding the use of the OrCam device, please do not hesitate to call our customer support team for assistance at **1.800.713.3741 in the US and Canada** or **0800.358.5323 in the United Kingdom**, or email support@orcam.com

Lighting and Other Considerations

Just as we need a certain level of lighting to enable us to read, the OrCam device is sensitive to light, too. It operates best in a brightly lit area. When using the OrCam device, consider the following:

Avoid shining strong light into the camera. If facing a window or a lamp such that the light is shining directly into the camera, the OrCam device may not be able to focus properly on the text or product.

The device may announce a Low Light system message. This can be caused by the camera adjusting to the current lighting conditions. It may take the camera up to 10 seconds to adjust. If this occurs, stay in the same position for 10 seconds and try again. Try not to change your position for these 10 seconds because this may disrupt the camera's adjustment.

Sound Considerations

In locations where there is a lot of noise, you may want to consider using the included earphone or an external speaker. See the chapter on Personalization to choose which audio outputs the device will use.

Battery Considerations

Battery is too low. Shutting down, please wait.

The battery is too low to enable operation. Connect the charger to the device. When sufficiently recharged, power on the device.

If the OrCam device has been unused for five days or longer, the battery level messages may become inaccurate. In the event that the device does not hold a charge, plug it in and charge it for eight hours without interruption. If this does not solve the problem, please contact OrCam Support.

Reading

As the OrCam device is reading, you may encounter some of the following messages:

Text is too small. Try to hold it closer.

This is announced when the image contains text, but the OrCam device cannot recognize it. This may occur in the middle of a document.

Text seems blurry. Please hold it steady and try again.

This is announced when OrCam cannot understand the text due to camera or item movement during image capture.

Can't read text, please try again in a brighter area.

This is announced when OrCam cannot understand the text due to low light.

You may encounter an announcement from the OrCam device saying, "Text seems blurry." This may occur for several reasons:

1. You may be holding the book at an angle that makes it difficult to read the text.
2. You may have moved your head or the document while the OrCam device was taking a picture of the text. An easy solution is to use a book holder. You may find it more comfortable and it may make it easier to keep the text steady.
3. If you are attempting to read in a location with dim lighting, it is very important to keep the text stable. An easy solution is to improve the lighting by changing your position or adding an additional lighting source.

Face and Product Recognition

No face detected. Cancelling face learning.

The OrCam device was not successful in learning the new face and has terminated learning. Please position yourself approximately three feet from the other person and ask the other person not to move for a few seconds, as you hold your head steady.

No product detected. Cancelling product learning.

The OrCam device was not successful in learning the new product and has terminated product learning. Make sure that each time you point you hear the double-beep and the camera shutter sound.

Memory is full. Cannot learn additional products/faces.

The OrCam device can remember up to 150 products and 100 faces. If you have added that many products or faces, you may have to delete some before you can add any more.

A face was not recognized.

Perform face-learning on the person again, to help the device recognize the face under different conditions (e.g., with sunglasses, or from a different angle.) If the issue persists with different people, use the menu to change face-sensitivity to High in the Audio Settings Menu.

Face recognition announces a certain name frequently, but on the wrong person.

Delete the name from the device. Repeat the face-learning procedure in a well-lit place, while the subject is three feet away looking at the camera and the camera is not moving. If the issue persists, use the menu to change face-sensitivity to Low in the Audio Settings Menu.

General System Messages

Device version alert. Please contact OrCam support.

The OrCam device has a software problem and may not function properly. Please contact OrCam Support immediately.

Update process doesn't start

If after inserting the new SD card and plugging the power charging cable into the OrCam device, you do not hear any message within five minutes, please verify:

1. That the SD card is inserted correctly.
2. That the device is connected to the power supply. Software updates require the device to be connected to a power source all the time.

If you hear the announcement "Update Process Failed", please contact OrCam Support.

Software Version

You may be asked by an OrCam support representative to check the version of your OrCam device's software. Please point at the following phrase.

OrCam Please Tell Build

Reset Device

It is possible to remove information stored in the OrCam device's internal database. The following commands will remove all faces or products from the device's memory, or reset the device back to its default factory settings and also remove both faces and products from memory.

OrCam Please Remove All Learned Faces

OrCam Please Remove All Learned Products

OrCam Please Clear User Settings

🔗 END-USER TERMS AND CONDITIONS

These Terms and Conditions govern your use of your OrCam device (the “Product”). Your agreement to these Terms and Conditions is a condition to your use of the Product.

Please read the User Guide in full, including the important Safety Instructions, BEFORE using your OrCam device. **DO NOT use your OrCam device until you have received in-person or online training by an authorized OrCam Trainer™ or OrCam Training Program.**

INTELLECTUAL PROPERTY; LICENSE GRANT; UPGRADES

Customer acknowledges and agrees that OrCam owns all rights, titles and interests in and to any intellectual property rights, patents, know-how, trade secrets, trademarks, trade names, copyright and other proprietary rights, whether registered or not, owned and/or otherwise utilized in, by, or in connection with, its Products, related documentation and all goodwill related thereto (the “IP Rights”). Customer acknowledges and agrees that the IP Rights may not be exploited, reproduced, or used by Customer except as expressly permitted in these Terms and Conditions.

Subject to the terms and conditions in this Agreement, Customer is hereby granted a non-exclusive, non-transferable, limited license to use the software embedded in the Product or other IP Rights solely as part of the OrCam device and for personal (not commercial) use. Customer does not acquire any ownership or intellectual property rights in the software. The software and any audio output shall not be used in a manner which is obscene, offensive, defamatory or violates any third-party rights or privacy. Any rights not expressly granted to Customer hereunder are reserved to OrCam and/or its licensors. Any audio output shall not be distributed as part of applications, materials or multimedia works or otherwise be provided to a third party. Customer agrees, to the extent such prohibition is permitted by applicable law, not to decompile, disassemble, reverse engineer or otherwise attempt to reconstruct or discover the source code, algorithms or process flows of any element of the Product or otherwise attempt to defeat any security measures in the software. Customer agrees not to assign, sublicense, lease, rent, loan, transfer, disclose, or otherwise make available such software, or remove proprietary notices on Product or any documentation provided by OrCam. Customer shall be responsible for backing up any data or databases.

Customer shall not alter or interfere in any way with the Product or make any technical changes, additions or substitute replacements in the Product or take any other action to the detriment of OrCam’s IP Rights in such. OrCam shall be entitled to make periodic upgrades to the Product as it deems necessary. Customer shall fully cooperate with OrCam in making such upgrades and any effort to prevent such upgrades shall be deemed a fundamental breach of this Agreement. Such upgrades shall be covered by these license terms.

COLLECTION OF INFORMATION; PRIVACY POLICY

OrCam will only collect information that was recorded in a device with Customer's consent and solely for purposes of providing service and support to Customer.

LIMITATION OF LIABILITY

OrCam will not be liable to Customer or any other third parties (whether under the laws of contract, torts or otherwise) with respect to the use of, or otherwise in connection with the Product: for any loss or damages, whether direct, indirect, special, punitive, exemplary or consequential; or for any business or financial losses, loss of revenue, income, profits or anticipated savings, loss of contracts or business relationships, loss of reputation or goodwill, or loss or corruption of information or data or other intangibles, delay or inability to make use of the Product.

These limitations of liability apply even if OrCam has been expressly advised by Customer of the potential loss. Nothing in these Terms and Conditions shall operate to exclude or limit any liability which cannot be excluded or limited under applicable law. OrCam's total liability with respect to any of these results shall be limited to the amount paid by Customer for such Product.

OrCam can take no responsibility if the Product was used other than in accordance with the instructions in the User Guide. Products should not be relied upon in circumstances that are potentially life- or health-threatening or that could lead to financial loss. OrCam devices should especially never be relied upon to drive vehicles or operate heavy machinery of any kind. OrCam shall not be responsible in the event that Products are used in such situations.

OrCam received Barcode information from Barcodes of Grocery Products in Australia and New Zealand from GS1 Australia. OrCam accepts no responsibility for the accuracy of the barcode information attained from this or other providers.

FORCE MAJEURE

Neither Party shall be liable for any loss or damage of any nature incurred as a result of any failures or delays in performance (other than payment obligations) due to any cause or circumstances beyond its reasonable control and without the negligence of the non-performing Party.

GOVERNING LAW, JURISDICTION

These Terms and Conditions shall be governed by and construed under and in accordance with the laws of the State of New York without reference to conflict of laws principles. Any dispute related to or arising from this Agreement shall be subject to the sole and exclusive jurisdiction of the State or Federal Courts sitting in New York, New York and both parties hereby consent to such jurisdiction and venue.

SEVERABILITY

If any provision of these Terms and Conditions is determined by a court of competent jurisdiction to be invalid or unenforceable, such invalidity or unenforceability shall not invalidate nor render unenforceable the entire Terms and Conditions but rather the Terms and Conditions shall be construed as if not containing the particular invalid or unenforceable provision and the rights and obligations of the Parties shall be construed and enforced accordingly.

NOTICES

All notices hereunder shall be given in writing.

WAIVER

No delay or failure of any party to exercise any right provided herein shall in any way affect its right to enforce that right or any right under these Terms and Conditions at a later time. No waiver shall be effective unless in writing and signed by the party against whom such waiver is sought to be enforced.

WARRANTY

Customer acknowledges that, other than as explicitly stated herein, OrCam does not make any representations or warranties to Customer regarding the Product, its functions or any images it produces

The OrCam end-user limited product warranty (the “Limited Warranty”) covers the owner of an OrCam product against defects in material or workmanship at the time of its original purchase, for a subsequent period of one (1) year, and for any additional applicable legal warranty period. Original proof of purchase/delivery is required from the owner in order to obtain this coverage.

OrCam will repair or replace, at its discretion, any product that is determined by OrCam to be covered under this Limited Warranty. OrCam will not be responsible for conditions arising as a result of intentional damage or misuse of the product. The owner is responsible for the costs of shipping the product to the location specified by OrCam.

This Limited Warranty is the sole and exclusive warranty applicable to OrCam products. No third party has the authority to make any representation, warranty, or agreement on behalf of OrCam with respect to OrCam products. No warranty of any kind or nature is made by OrCam beyond those expressly stated herein.

In no event shall OrCam be liable for any special, collateral, indirect, punitive, incidental, consequential, or exemplary damages in connection with or arising out of the use of the product.

Without limiting any provisions limiting liability under this agreement, the limited warranty set forth herein will not apply, and the owner will reimburse OrCam for any costs and expenses incurred in the event that:

- i. the product has been used other than in accordance with the product documentation and terms of use or other written operating instructions provided by OrCam
- ii. the product has been subject to tampering, misuse, negligence, or accident
- iii. the product or parts identification labels have been removed or the product has been otherwise altered
- iv. the product has been opened, modified, repaired, serviced, maintained, or altered by someone other than an authorized OrCam representative
- v. the product has been combined with software, hardware, or other equipment not supplied by OrCam or not approved in writing by an authorized OrCam representative
- vi. the product has been intentionally damaged or exposed to water, heat, or high voltage
- vii. the product has been used by a person who has not completed training by an authorized OrCam Trainer™

Any parts replaced pursuant to this warranty will be under warranty for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer.

If you believe that your product needs warranty support, contact support@orcaml.com. You will be responsible for shipping costs. However, if it is determined that the warranty request is valid, OrCam will pay the total cost of shipping the repaired or replaced product.

ORCAM DISCLAIMS ANY AND ALL WARRANTIES, WHETHER EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT OF THIRD-PARTY RIGHTS, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ORCAM DOES NOT WARRANT THAT THE PRODUCT WILL BE ERROR FREE OR "BUG" FREE, WILL OPERATE WITHOUT INTERRUPTION, THAT ANY IMAGES OR SOUNDS PRODUCED BY THE PRODUCT WILL BE ACCURATE OR THAT THE OPERATION OF THE PRODUCT WILL BE SECURE AND HEREBY DISCLAIMS ANY AND ALL LIABILITY ON ACCOUNT THEREOF. THIS SECTION SHALL BE ENFORCEABLE TO THE FULLEST EXTENT ALLOWED BY APPLICABLE LAW.

Refund policy

You can return your undamaged device for a refund within the period required by local law or 30 days following receipt, whichever is longer. Returns may be subject to a re-stocking fee. Training fees are non-refundable. Please contact your local representative or OrCam Support to initiate a return process.

To contact OrCam Support please e-mail support@orcaml.com or call:

United States and Canada
OrCam Inc.
1350 Broadway, Suite 1600
New York, NY 10018
1.800.713.3741

United Kingdom
OrCam UK
60 Gresham Street, Suite 120
London EC2V 7BB
0800.358.5323

FCC Compliance

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician.

FCC Warning

Modifications not expressly approved by the manufacturer could void the user authority to operate the equipment under FCC Rules.

NOTE: THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

CE Compliance - Authorized European Community Representative

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United Kingdom. Telephone: +44 20 8123 8056 Fax: +44 1923 859 810.



FCC
Compliant



CE Compliant



Restriction of Hazardous
Substances Directive
Compliant (materials and
components)



Waste Electrical and Electronic
Equipment Directive Compliant -
Contact OrCam for proper
disposal



Refer to User
Instruction Guide

Safety

Before using the OrCam device, read the following precautions carefully to avoid dangerous situations and to ensure ideal performance of your OrCam device. Handle your OrCam device with care. It can be damaged if dropped, burned, punctured, or crushed. Do not open the Head or Base Units.

The OrCam device is designed to work in ambient temperatures between 32°F and 104°F (0°C and 40°C) and in normal conditions (Relative Humidity of 10% to 90% RH and Atmospheric Pressure of up to 2000m above sea level (700hPa)). The device can be damaged if used outside of this range. Store and transport in a cool, dry place (32°F to 104°F (0°C to 40°C) and Relative Humidity of 5% to 90% and atmospheric pressure of 700hPa to 1060hPa).

The OrCam device is water resistant but not waterproof. This means that the Head Unit can withstand light rain or drizzle for short periods of time, although it is not recommended, as long as the Base Unit is covered and protected. Do not use the OrCam device in heavy rain, when at the beach or swimming pool, or in or near a bathtub or shower. Do not submerge the OrCam device in any type of liquid. IP Code: IP22.

Do not expose the device to chemicals, such as household cleaners, aerosol sprays, solvents, alcohol, or ammonia. If you experience an allergic reaction to any of the elements of the OrCam device contact a medical professional.

There is a cord connecting the Head and Base Units. Do not disconnect this cord from either the Head or Base Unit unless specifically instructed by an OrCam representative. Do not pull on the cord or cut it in any way.

Should you have a problem operating the OrCam device and believe there is something wrong with the device, do not attempt to repair it by yourself. Only qualified OrCam personnel may repair or service your device. Unauthorized repairs may void your warranty.

Do not attempt to replace the battery; you may damage it, which could cause overheating and even injury. The battery is designed to last for three years of average use (three charging cycles per week on average) after which it may need to be replaced. Use only the AC adapter supplied with your OrCam device. Using another AC adapter may void your warranty and could cause severe injury.

Do not force a connector into a port or apply excessive pressure to a button. This may cause damage that is not covered under the warranty. If a connector does not insert easily, check for obstructions in the port and verify that you have the correct connector for that port. Do not combine with software, hardware, or other equipment not supplied by OrCam.

Ensure that the rubber cover on the bottom of the Base Unit is closed whenever the connectors are not in use. Exposing the Base Unit to magnetic fields may damage the unit or erase your data.

When you are using the OrCam device or charging the battery, it is normal for the Base Unit to get warm. If the unit becomes excessively hot, leaks, or gives off a burning smell, turn the device off immediately and contact OrCam Support.

Notes



Welcome to OrCam!
We are pleased to
present you with your
new OrCam device.
OrCam is very intuitive.
All you have to do is
point. See for yourself.